



RESTORE HOPE
ARKANSAS
COMMUNITY JUSTICE INNOVATIONS



TANF CLOSE OUT REPORT

September 16, 2022 to June 30, 2023

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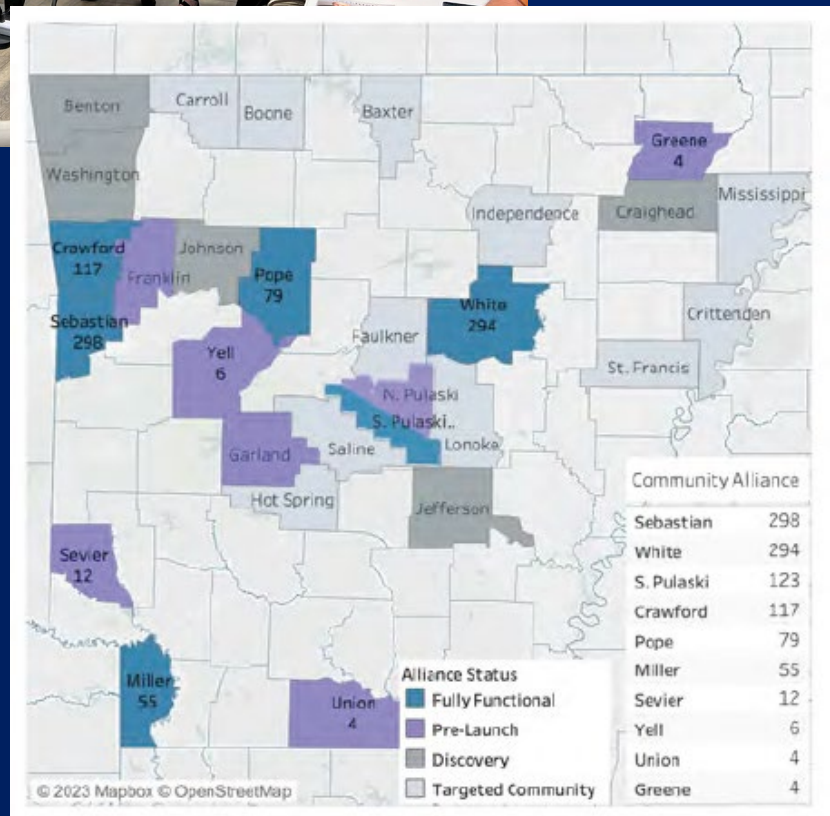


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Around the state, communities are starting up 100 Families Alliances. Above, Paul speaks to the newly formed Greene County 100 Families Alliance. To the right, targeted counties, pre-launch, and fully functional communities are specified with active families. Rural counties are added by existing communities, allowing further reach.



TO TANF MANAGEMENT

Strategic Highlights

The grant received covered 9.5 months and we were able to serve 1,749 TANF-verified eligible parents both holistically and collaboratively. This represented 1,683 families and 3,995 children, spending \$2.3 million, under \$1400 per family for both community coordination and family case management with documented areas of crisis at intake and documented outcomes in all areas of the social determinants of health.

This is the 100 Families Initiative difference:

- Holistic: Families are assessed in 14 areas and outcomes in all 14 areas are tracked.
- Collaborative: Every family is assigned a care team. On average, every family served has 7 care team members helping them in the process of moving out of crisis, into stability, and onto a career.

This produces outcomes for families across sectors using an interdisciplinary approach that only can be achieved through collective impact. Tracked over time, population level change in the communities where our alliances work can be clearly seen. Such as, in Sebastian County, we saw a significant decrease in foster care, incarceration, and crime over the past 5 years since the community launched the 100 Families Initiative.

While we ended 2022 with six communities affiliated with the 100 Families Initiative, but we ended the grant year June 30, 2023 with an additional six communities (Garland, Union, Sevier, Greene, Franklin, and Yell).

Financial Highlights

Restore Hope was able to draw down \$2.3 million in 9.5 months. Of \$737,000 awarded to subgrantees, the subgrantees were able to draw down \$329,711. This was in part to most of them being new subgrantees and having to hire staff. Once the staff are in place, the flow of funding is more consistent. We were able to accomplish many tasks suggested through our work with ADWS to build Restore Hope's capacity to serve additional communities across the state, such as investing in a full-time developer. This has been a huge win for the past grant year and for families. We also were able to produce multiple Smart Justice podcasts and two magazines to highlight statewide best practices.

Operating Highlights

We have completed tasks over the past nine months that will reap benefits for years.

- We were able to invest funding into building dashboards, fine-tuning the TANF verification process, and adding smart goal setting to the HopeHub system. These dashboards are up and running and able to be viewed on the alliance level, the organization level, and even the case manager level.
- We were able to expand the number of grassroots subrecipient organizations throughout the state who are learning how to access federal funds while maintaining compliance with the uniform administrative guidelines. This puts money back in the local communities so that they are able to solve complex community problems that affect children and families.
- We have placed a Learning Management System within HopeHub (previously HopeArk) with 25 lessons on case management, a mandatory reporter training, and more.

“Organizations, once operating in isolation, now work together, leveraging strengths to provide families with a more comprehensive path to stability and thriving.” Paul Chapman

Looking Ahead

As 100 Families Initiatives continue to spread across counties in Arkansas, their success paints a promising picture of ‘operational collaboration’ among agencies and community providers. With twelve Alliances and hundreds of partners, the state stands on the brink of a new era in prevention and reunification services. Organizations, once operating in isolation, now work together, leveraging strengths to provide families with a more comprehensive path to stability and thriving. The Alliances call this ‘Crisis to Career’.

The HopeHub case management system becomes the method for cross-organizational client communication and a unique source of insights that can drive targeted interventions. As data continues to flow, Alliances gain a deeper understanding of evolving trends, enabling them to adapt their strategies in real-time. This data-driven approach maximizes the impact of resources

and directs attention to areas where they are most needed. As a result, the support provided becomes even more precise and effective, catering to the specific needs of families in each community.

The ripple effect of this successful initiative reaches far beyond the families it directly serves. As its impact becomes evident, community



leaders, philanthropic organizations, and local agencies are inspired to contribute and collaborate further. This newfound spirit of collective action spreads, fostering a culture of support and a new focus on shared measures and collective outcomes. The program's success stories become testimonies of positive change, amplifying its reach and prompting even more members to join their local Alliance and more counties to create their own 100 Families initiative. They demonstrate how together we can make Arkansas one of the best places to raise a family.

Paul Chapman
Executive Director

SUCCESS STORIES

Frankie & Delanie Pinchbeck's Story--- Pope County 100 Families Initiative



“Before we found out about 100 families and RussBus, we were living in motel rooms. We had warrants and had recently lost our children with really no clue or plan as to how we were going to recover our lives and get our children back. Since 100 families and RussBus have entered our lives, we have been able to successfully make a 180. **Our entire situation has changed from getting housing, counseling, full-time jobs and we are now just weeks from having our children back in our lives permanently.** Along with their continued help and encouragement, we will hopefully be getting our drivers licenses and a vehicle very soon. We could not have done any of this without Nikki, Nikkita, and especially Latosha, who have stepped above and beyond their jobs to provide support and

friendship for us. We now feel like we do not have to endure these battles alone. We will be forever thankful and grateful for everything they have done for the rest of our lives.”

-Delanie and Frankie Pinchbeck

Reunification for Uriah -White County 100 Families Initiative

Uriah is a hard-working single dad of two girls. The family had their case come open in the summer of last year when both parents were in active addiction. Through this case, Uriah addressed the issues that had amassed during his addiction and worked the services provided such as getting enrolled in therapy, gaining employment, and completing parenting classes. Uriah was working hard and engaging in the process, but he was still having a difficult time tackling addiction on his own. In December, tragedy struck this family as they lost their mother to addiction on Christmas Eve. After this sudden and tragic loss, Uriah began taking his sobriety seriously and he moved to Searcy to receive treatment at Arisa. This father completed the program, moved into an apartment on campus, and continued to work the twelve steps.

Since getting clean, Uriah has addressed his legal issues and will have his license reinstated very soon. **He has also become a mentor to those with open DCFS cases by working with the HELP group in Carroll County.** Uriah is committed to sober living and being the father, he has

always wanted to be to his daughters. He is maintaining sobriety, working to provide for his family, and finding fun summer activities for his daughters. Uriah loves to take his girls fishing, camping, and on four-wheeler rides.

Uriah credits all of those involved in the case for supporting him to reunify with the girls such as his DCFS caseworker Bobbie Reed, his father and stepmother, the attendants and mentors at the groups he attends, and 100 Families. Although it takes support to reunify, it is clear if you know Uriah that his commitment to his daughters and the love, he has for them has been the true driving force behind his ability to create the life he has dreamed of for his family.

When asked what advice

Uriah would give to parents involved with DCFS he said, “DHS isn’t against you. It is scary but if you are honest with them, they will work with you. Humble yourself and open up to the help available.”



Stacy's Story: 100 Families Initiative of Miller County

On April 24, Stacy enrolled as a 100 Families Miller County client. Stacy has three children: an 11-year-old, and a set of 3-year-old twins. Stacy was in crisis in almost all 13 care areas at the initial intake. She and her children were living 15 minutes out of the city limits in a trailer house that had no well water or city water. They had a tank attached to the house that when filled by her mother would give them dirty green water. They had a roach infestation and bed bugs had left bites all over Stacy's back. She had no vehicle, no one to help her get back and forth to work. Stacy desperately wanted to get her own home, find an affordable day care for the twins, find a good job and possibly enroll in college one day. Although Stacy had suffered from a drug addiction for a long time, she had been clean for over 3 years and only backslid one day. However, she still lived with guilt and shame. She had no self-esteem. She lived under her mother's control for many years which made her feel like she had no say over her own life or her children's life.

Stacy's mother has custody of her oldest daughter, but that daughter did still live with Stacy. Stacy's mother also received food stamps for all the children, as the stipulation for letting Stacy and her children live in the trailer, and she was not consistent with providing food for the family.

With the help of 100 Families, Stacy has had an amazing life change. Stacy was approved for housing, and she and her three children now live in a clean, safe environment with clean running water. Through a community partnership with We Are Washington and Ashley Furniture, Stacy received 4 brand new mattresses with box springs. Stacy also gained the confidence to contact DHS and advise them her mother had been receiving food stamps fraudulently. Now Stacy is able to receive SNAP and Medicaid benefits and she is able to buy food for the family. Stacy is in the process of enrolling her twins in daycare, and she will be able to find a job where she can better provide for her family. She also has a lawyer through the local legal aid office to help her regain legal custody of her oldest daughter.

In Stacy's words: "100 families has helped me overcome so much. I used to live in unlivable conditions. We had green water to bathe in and I had bugs of all kinds biting me and my babies not to mention mold in the walls and ceilings. 100 families helped me access the necessary tools to gain a home that has running water, is bug free plus I am finally able to enroll my children into preschool so that I can find work. I am truly grateful to have had 100 families help in my life's journey."

Rebecca Grimes—White County 100 Families Initiative

When asked if she would be comfortable with 100 Families sharing her story, Rebecca said that she would be honored because she was so proud of what God had done for her, and that she would like to give back and show others that it is possible to do hard things.

Rebecca Grimes struggled with substance use disorder, stable housing, reliable transportation, and did not have a driver's license. After talking to 100 Families, Rebecca and her case manager decided that attending an inpatient program would best support Rebecca in achieving her goals. Rebecca was accepted into the House of Faith women's rehab,



where she thrived. She was able to gain a year of sobriety while staying in touch with her 100 Families Case Manager and actively attending sessions at House of Faith. While there, Rebecca completed both phase 1 and phase 2, and was able to gain employment with Faith Fencing. Now that the ball was really rolling, Rebecca received help from her 100 Families Case Manager to complete housing applications so that she could have a place of her own. While waiting to hear back from her housing applications, Rebecca began working a second job as a house mom for Women of Refuge. Both Judge Mark Derrick and Judge Eric Kennedy

were very gracious to allow Rebecca to be able to do her community service through her house mom position with Women of Refuge.

Rebecca graduated from the 100 Families Alternative Sentencing program and regained custody of her daughter! She is sober, has her own housing, maintains full-time employment (she is still employed with Faith Fencing and House of Faith), and has a valid driver's license. Rebecca is also giving back to the community by helping other people who are in situations that she herself was once in. Judge Derrick heard about Rebecca's accomplishments, and he dismissed three failures to appear and gave her credit towards her fines for her completion of rehab and the community service hours she had completed both while in rehab herself and those done as the house mom of Women of Refuge.

Like most things in life, there were some ups and downs in Rebecca's journey, but she did not give up on herself. 100 Families did not give up on her, and she has accomplished some amazing things! We are all so excited for Rebecca and the bright future she has ahead of her with her daughter!

Dawn Perrin - 100 Families Initiative of Crawford County



Dawn grew up in California and had, what she calls, a good childhood. She was close with her family, especially her mother. Dawn's mom was a bright spot in her life and one of the strongest women she knows.

In 2018, Dawn's mother unexpectedly passed away, and the sudden tragedy launched Dawn into an addiction that she battled for years before becoming clean. After a year of sobriety, Dawn found herself in an unsafe

relationship and began using again. On the night of her children's removal in September 2021, she knew she had to make a change.

Although it wasn't a requirement for her case plan, Dawn decided to seek inpatient drug treatment. In October, she admitted herself into Gateway Recovery Services in Fort Smith and began the fight for sobriety. There, she heard about 100 Families. She graduated from Gateway and got connected to 100 Families case manager, Courtnee Harlan.

"The first barrier we had was getting her into housing. She was being denied from everywhere she applied, and we couldn't figure out why." The last apartment she applied for finally informed her that she owed a debt collector from a previous residence. Once they were able to identify the issue, Courtnee and Dawn connected with a community partner who provided financial assistance to reduce a portion of the debt. Within two weeks, Dawn was able to pay the remaining balance and get into an apartment. Furniture was donated, and DCFS approved a Trial Home Placement.

Throughout her case, Dawn's DCFS case worker was able to track her progress on HopeHub, the collaborative case management system used throughout the Initiative. Courtnee was able to communicate goal completions and progress to the case worker, who was able to report that progress to the court. Dawn described how her "case worker was able to see that all in real time, and I think that's what helped me out so much." In August of 2022, custody was returned to Dawn! According to Courtnee, "Without finding a resource to help with the debt she owed, Dawn would've spent months trying to pay it off, rather than weeks. That made a huge difference in reunifying Dawn with her children."

Today, Dawn is employed full-time and has a great support system at work and at 100 Families. She says her big goal is to buy a house but for now, she's focusing on ensuring her children's health and happiness. "If it wasn't for your program, someone like me, someone who doesn't have anyone and who needs help trying to get better...I wouldn't have anything. One of my favorite things is that there's no judgment when you walk in. Within the year, so many things have changed, especially with my girls, but you guys are the same. You guys are still here."

People that know Dawn consider her a fighter. June 3, 2023, will mark 20 months of sobriety, and there aren't enough words to describe how proud of her we are. We cannot wait to see

the continuing success of this amazing woman, and it's an honor to get to watch her grow. With hopeful hearts, we all strive to be a fighter, just like Dawn.

Ben and Tamm—100 Families Initiative of Sebastian County



Ben and Tamm met in high school. They married and welcomed a little boy. Tamm was working as a stay-at-home mom and receiving disability. Ben was working full-time, and all seemed well...until Ben's income increased.

Ben's increase in income resulted in unexpected cuts to their benefits, cutting Tamm's disability payments in half, in addition to losing other assistance. They had hit what's known as a Benefits Cliff. Ben and Tamm wanted to be self-sufficient, but suddenly found themselves unable to pay their bills. They lost their apartment and had to stay with various family members.

On March 25, 2022, Ben and Tamm wanted to do something special for their son. They decided to go to a McDonald's not far from where they were living. Rather than walk, they attached a child's bike trailer to their moped. Reflecting on the incident, Ben said, "Looking back at it now, it wasn't the best idea. Do I think what happened following that was ok? No. It didn't have to be that way."

While at McDonald's, Ben and Tamm were arrested for Endangerment of a Child, and their son was placed in foster care. This was especially difficult for them since they had both been in foster care. Ben was placed in foster care at age 3, Tamm at age 14. Ben was adopted, Tamm aged out. The same DCFS case worker who had removed each of them separately years earlier, was now removing their own son.

“The first time I met Ben and Tamm was in a TDM (Team Decision Making Meeting). DCFS wanted to return their son and provide services through a Protective Services case. However, their bail bond had a No Contact order attached, so Ben and Tamm couldn’t be anywhere near their son,” 100 Families case manager Courtnee Harlan stated. Unfortunately, child endangerment charges in Sebastian County require a no contact order attached to them. This keeps families from being able to be together even if the child welfare agency and others believe they have removed the risk and it is safe to return the child home.

Ben and Tamm had no criminal history and no history of abuse or neglect of their son. Through 100 Families, they were connected to the Fort Smith Housing Authority. Thanks to the Family Stability Program, they were approved for assistance with their deposit and bus passes. Through community partnerships, 100 Families was able to assist with furniture and food boxes. They also completed parenting classes through STEPS Family Resource Center.

Based on Ben and Tamm’s experience, a conversation was started with the local criminal justice community. With the cooperation of the district court judges, city prosecutor, and public defender’s office, 100 Families developed a Take Under Advisement (TUA) Diversion Program for parents in similar situations. This program aims to address root causes, allowing families to receive guidance and support and learn to utilize services provided by the local community.

On June 21, 2023, after more than a year in foster care, Ben and Tamm’s son was returned to them! When asked what they would say to a family going through the same circumstances, Tamm stated, “Make sure you understand everything and do your best.” The couple are excited to be welcoming their first daughter on July 5th.

100 Families will continue to work to help situations like this not occur and to bring families back together safely as quickly as possible.

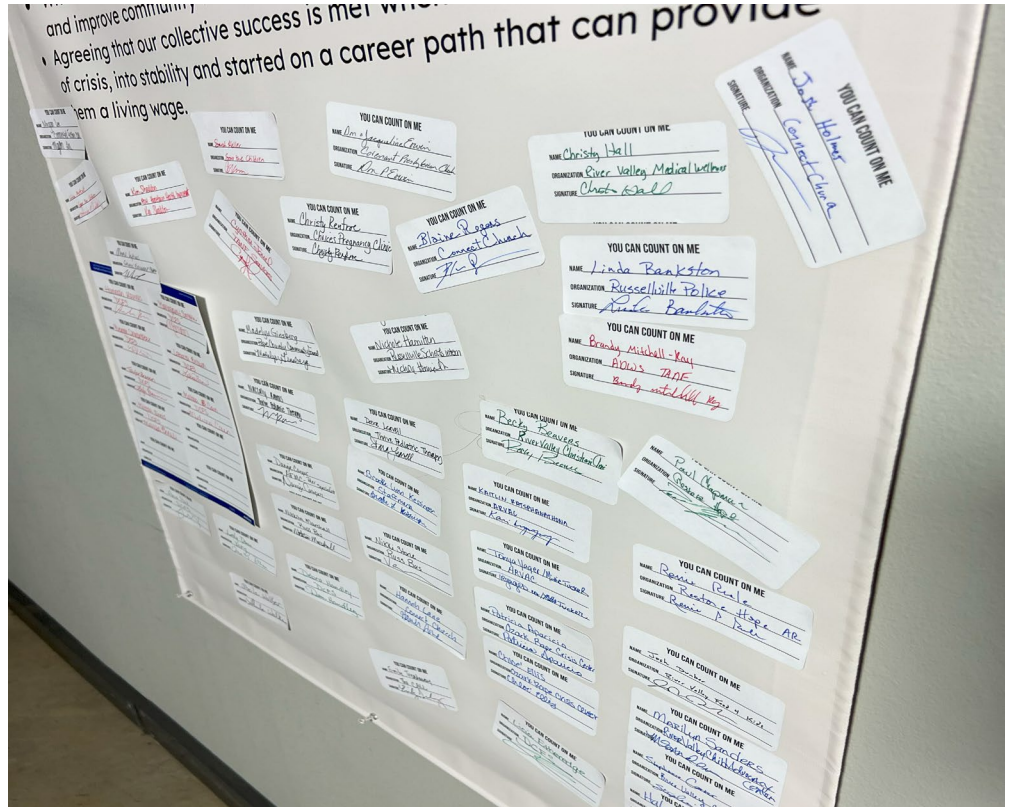
COMMUNITY LEVEL OUTCOMES

12 communities have active 100 Families clients enrolled and being served by Alliance members in a care team. On average, each parent has 7 providers on their care team.

“You Can Count On Me”

In the picture to the right, Pope County Alliance Members signed the Declaration of Participation in 100 Families and joined the Pope County 100 Families Alliance.

The majority of Alliance Members also are active users in the HopeHub system.



Statewide, there are **764 Alliance Members** in the 100 Families Initiative. Alliance members act as connection providers, point of contact providers, influencers, and supporters.

Alliance Members by County

Crawford	Greene	Miller	Pope	Pulaski	Sebastian	Sevier	Union	White	Yell
167	17	66	94	162	166	25	22	216	24

There are 6 Resource Centers that offer multiple services under one roof. On average, there are 8 organizations that provide additional services in the Resource Centers.

FOR THE COMMUNITY, BY THE COMMUNITY

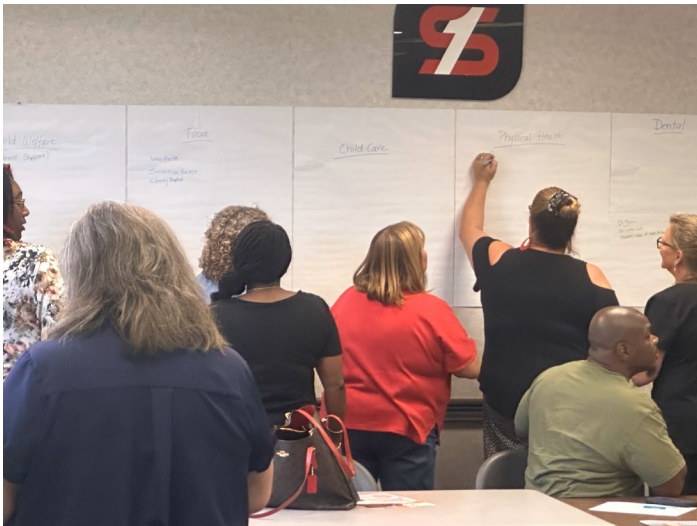
Alliance Meetings: Every month partners gather to hear data and discuss important topics to the success of families in their community. This is the community model of 100 Families. Committees tackle things like rural transportation, juvenile crime reduction, and affordable housing shortages.



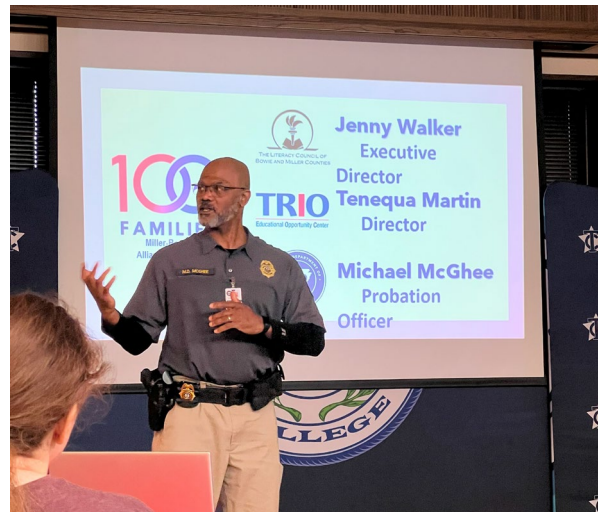
Sebastian County Alliance with Police Chief Danny Baker, Sheriff Hobe Runion and Director of Parole Board, John Felts.



Crawford County Mayor makes a housing proclamation.



Union County Alliance Members participate In "Community Asset Mapping"



Miller County celebrated their one-year anniversary of the 100 Families Initiative

PARENT AND FAMILY LEVEL OUTCOMES

Parents/Families/Children Served

The 100 Families Initiative served **1,749** Parents in the past 12 months, from 1,683 families, with a total of 3,995 children represented in those families.

Homeless Families Housed

Out of the 669 clients homeless or at risk at intake, **251 moved into stable housing** as of 06/30/23.

36% of clients homeless or at risk at intake moved into stable housing as of 06/30/2023.

Number of clients homeless or at risk decreased by 35%.

Parents Obtain Employment

270 unemployed parents obtained and Maintained employment.

Of those employed at intake and in crisis, 84% were able to remain employed.

202 parents who were either unemployed or employed part-time were able to gain and maintain full-time employment.

Child Welfare Outcomes

Only 14% of the parents we served in the grant period ended up with parental rights terminated.

- 86% were reunited with parents or relatives.
- 64% were reunited with parents.

3,424 children remained safely in their homes after their families were in crisis, but received case management through 100 Families Alliances.

Movement Forward

Of 886 parents who were discharged from the initiative during the grant year, 486 parents had moved up on the case management scale in AT LEAST one of 13 assessment areas.

Crisis to Career

361 parents went from #crisistocareer. These are parents who entered 100 Families in crisis or imminent risk of crisis and then moved up in the case management scale AND had full-time employment as of the most recent assessment

ADDITIONAL PARENT/FAMILY DATA

Clients Served by County and by new versus existing during the grant period.

County	New Clients	Established Clients	Clients Served in Grant Period	# Families	# Children
Crawford	113	181	294	279	705
Greene	4	0	4	4	10
Miller	39	19	58	58	138
Pope	66	25	91	90	203
Pulaski	153	127	280	275	757
Sebastian	254	275	529	497	1151
Sevier	2	0	2	2	5
Union	3	0	3	3	8
White	212	262	474	461	985
Yell	5	1	6	6	19
Other	6	2	8	8	14
total	857	892	1749	1683	3995

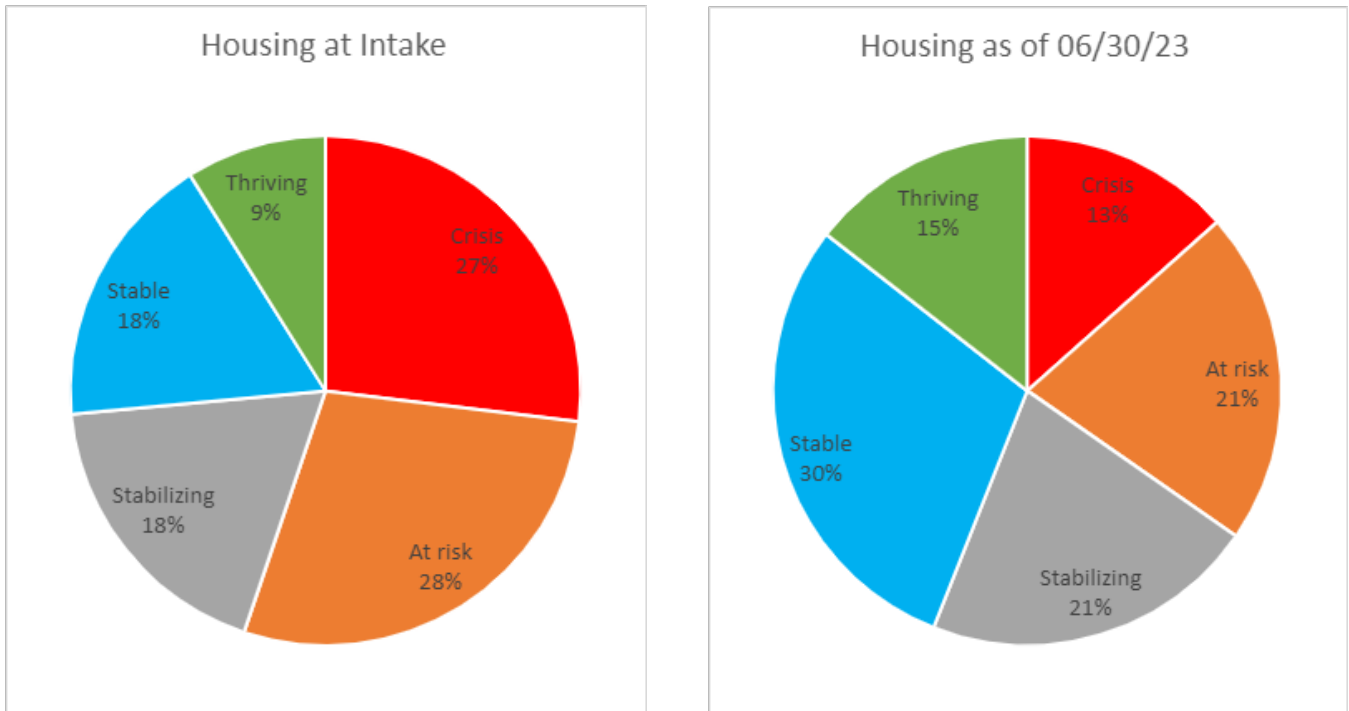
Employment Outcomes

unemployed = unemployed

employed = FT, PT, Seasonal, Odd Jobs, Self-employed

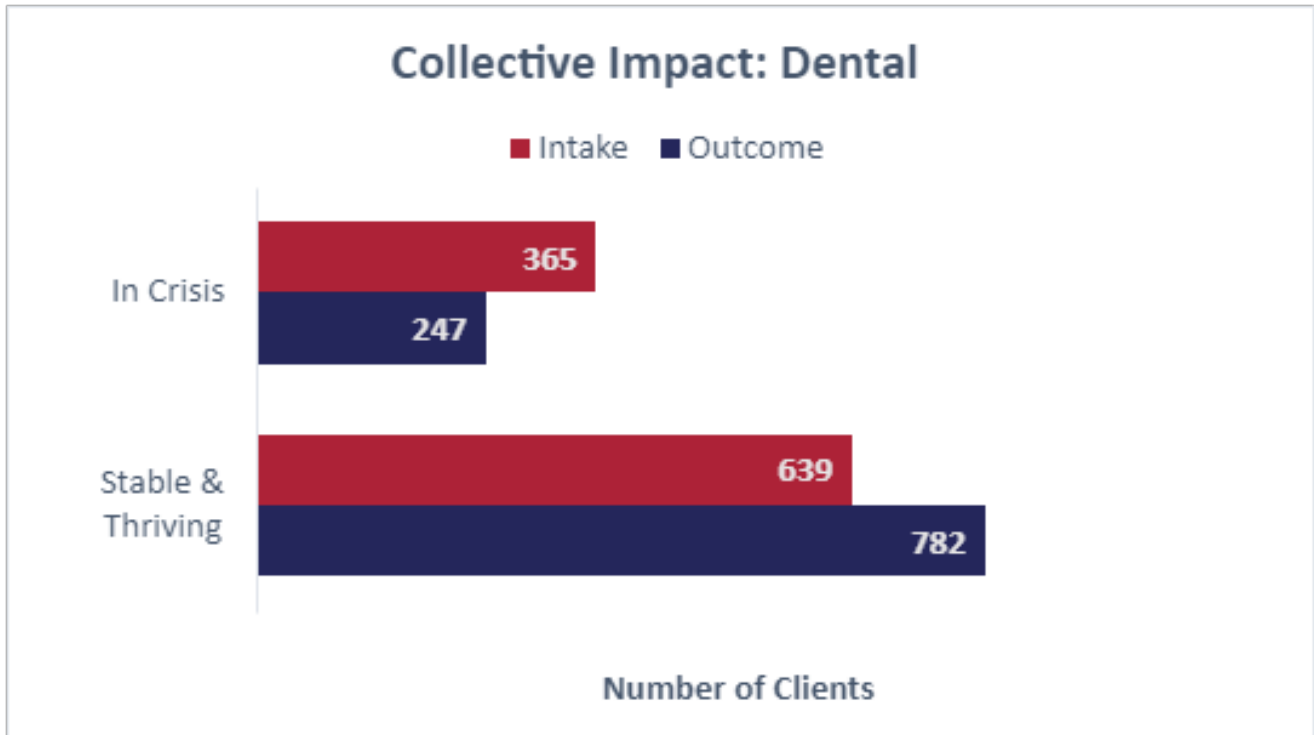
	# unemplo	of those, # employed at outcome	rate
Unemployed Clients gained employment (Q4)	837	270	32%
		of those, # employed FT at outcome	
Unemployed Clients gained FT employment		151	18%
	employed	of those, # employed at outcome	
Employed clients retained employment	632	532	84%
		of those, # unemployed at outcome	
Employed clients lost employment		82	13%
	employed	of those, # employed FT at outcome	
FT employed clients retained FT employment (Q12)	356	282	79%
	employed	of those, # employed FT at outcome	
other than FT employed clients gained FT employ.	276	51	18%
	intake	outcome	%change
Full time employemnt (Q11)	356	502	41%
Employed	632	836	32%
Unemployed	837	647	-23%
	total # of c	#employed at intake	rate
Employment rate at intake	1749	632	36%
	total # of c	#employed at outcome	rate
Employment rate at outcome	1749	836	48%
			% change in rate

Housing Outcomes



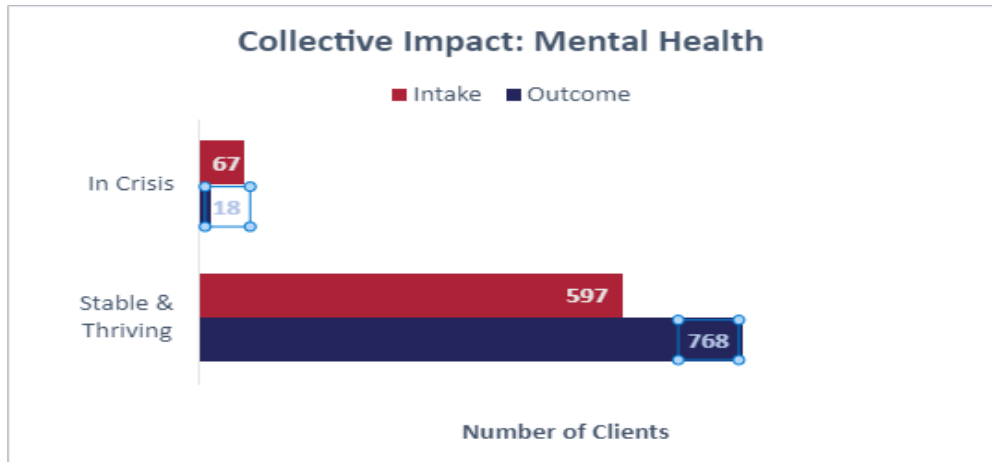
Dental Outcomes

Over 100 parents alleviated their dental crisis with the help of a 100 Families Case Manager connecting them to resources.



Mental Health Outcomes

67 parents came into our offices in a mental health crisis. This is defined in our system as being a danger to themselves or others. We are thankful to say that 49 of those parents moved out of their mental health crisis while being case managed in our initiative and remained out of crisis throughout their active case.



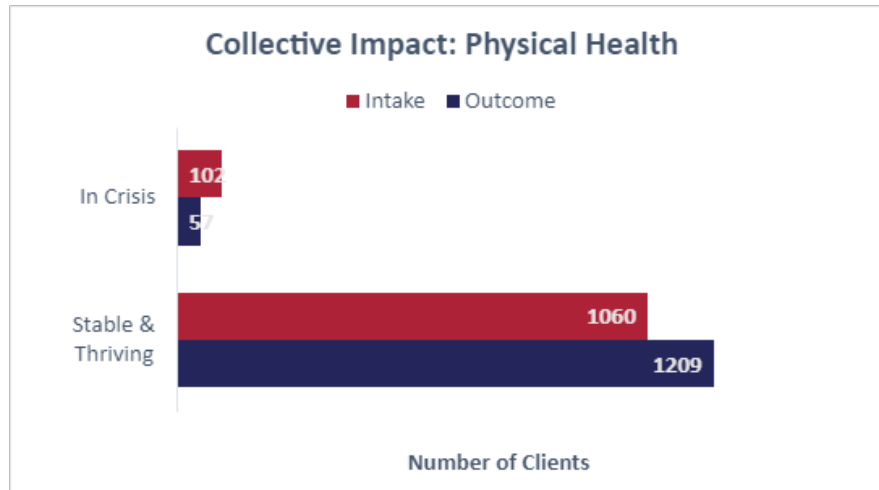
Crisis:

“Client has become a danger to him/herself or others. Client can no longer function on a daily basis/or has difficulty doing so.”

Physical Health Outcomes

Did you know that case management can help a low-income family improve their physical health?

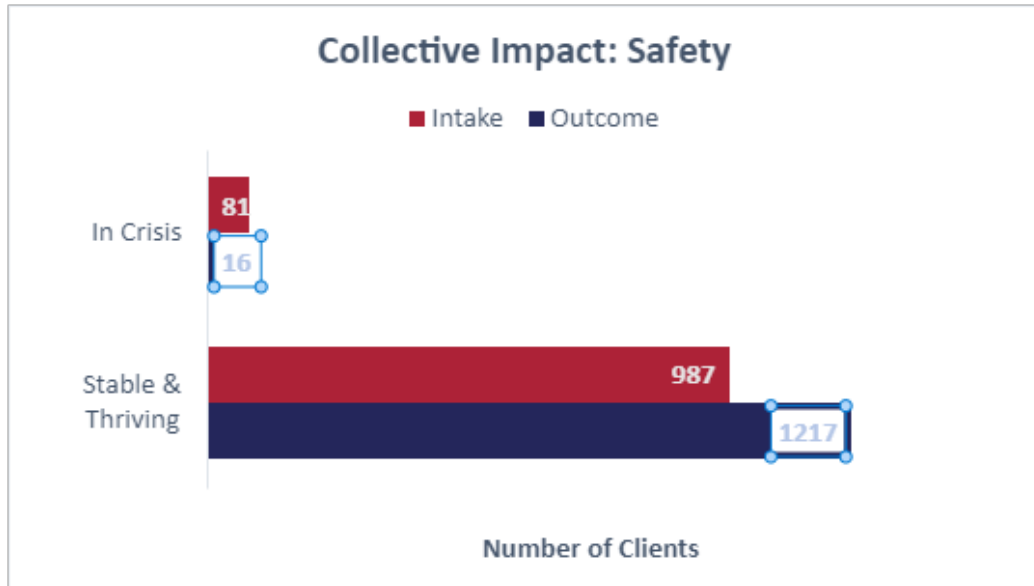
There was a 44% reduction in physical health crisis due to case managers helping parents access medical care. 102



parents came in with a physical health crisis and 57 were still in crisis as of the most recent assessment. The majority of these clients are actively pursuing medical care and being assisted with this by their 100 Families Case Manager.

Safety Outcomes

80% reduction in safety crisis!



	Intake	Outcome	% Change
In Crisis	81	16	-80%
Stable & Thriving	987	1217	23%

Childcare Outcomes

Almost 200 parents were able to obtain affordable/reliable childcare with the help of the 100 Families Alliance Members and their case manager.

